

MATERIAL CARE

General

Furniture should always be lifted not dragged when being moved.

Indoor Product Care

Rattan

Our products are made from various types of rattan material, all from plantations in Indonesia. Kubu, slimlit, lacak and malaka are the materials we generally use. The surface is treated with water based / eco-friendly coloured varnish. Recommended for indoor use. When our rattan planters & baskets are left outside, they will breakdown overtime.

Care: Brush off any dirt and wipe with a damp cloth. Colour may fade after prolonged exposure to sunlight.

Upholstered Furniture

Our linen chairs and sofas are created on a solid wood frame, using a sinuous sprung base. The cushions are a foam core with a luxurious feather and down wrap. Most of our fabrics for upholstered furniture are 100% linen with a Martindale of 20,000. Recommended for indoor use.

Care: Dry cleaning is recommended for linen upholstery. Colour may fade after prolonged exposure to sunlight.

Native Linen Natural and Phoenix Upcycled are machine washable fabrics on a cold gentle cycle. A slight colour difference may be visible. Always use a mild detergent to wash fabric covers and ensure it's highly diluted (recommended ratio 1:100). Do not bleach.

Leather Upholstered Furniture

Our leather furniture is made from 100% uncorrected aniline leather. It is created on a solid wood frame and its cushions are foam with a fibre wrap. Because leather is a natural product that breathes it must not be exposed to intense sunlight or placed too close to a direct heat source as these could cause it to crack or age prematurely. Avoid sitting on the arms, back or very edge of your leather furniture as this may cause distortion or damage.

Be aware that clothing with transferable dyes, such as blue jeans, could transfer the dye onto light coloured leather furniture.

Our leathers have been hand finished to achieve their distinctive look and feel. They will acquire marks over time enhancing their rugged appearance. Recommended for indoor use.

Care: Lightly dust and vacuum on a regular basis. Never use standard cleaning products to remove dust, spills or stains from leather. Use a reputable and recognised leather specialist product.

Elmwood

The elm wood in our collection originates from central Asia and its trunk produces very strong furniture that ages beautifully. A coarse appearance and surface with irregularity in the wood is characteristic of our products. The products have received multiple wax treatments at the time of production. Some cracking may occur. Recommended for indoor use.

Care: We recommend treating the furniture by waxing every 4 - 6 months with an uncoloured natural wood wax. Left untreated the furniture becomes more delicate and marks may become permanent. Any stains should be wiped off immediately with a damp cloth. Colour may fade after prolonged exposure to sunlight. Temperature and air humidity also affect how the wood behaves. Some cracking may occur.

Denver & Vermont - Oak Veneer

Our Vermont & Denver collections are a weathered oak veneer with a wax finish.

Care: Wipe with a damp cloth or dust with a soft cloth. We recommend treating the furniture by waxing every 4-6 months with an uncoloured natural wood wax. Left untreated the furniture becomes more delicate and marks may become permanent. Any stains should be wiped off immediately with a damp cloth. Recommended for indoor use.

Wentworth, Hunter, Trent & Mason - Oak Veneer

The veneer is treated with paint and lacquer in several steps but it still remains natural in appearance. This provides a durable surface that is easy to keep clean.

Care: Wipe with a damp cloth. Do NOT use any strong detergents. Recommended for indoor use.

Creekwood & Java Oak

A tropical fast-growing wood that has a grain similar to teak wood but with a softer texture. The surface is treated with water based & eco-friendly colouring varnish. Recommended for indoor use.

Care: Wipe with a damp cloth. Some cracking may occur.

Lanterns

Our lanterns are an indoor product but may be used outside. After use, storage inside is recommended.

Aluminium - Indoor

Our aluminium products are made by hand from recycled materials. The brass & graphite coloured pieces are electroplated with real brass and copper and then treated with salts to bring out the special look. A thin layer of varnish is applied to the top of the metal. The black pieces are powder coated.

Care: Wipe spills immediately with a soft cloth. Avoid contact with hot surfaces, use coasters for mugs, glasses and vases.

Outdoor Product Care

Teak - Outdoor Tables

Teak is a wood which has particularly good properties for production of furniture and interior fittings. It is hard, heavy, elastic and contains oils which gives it great resistance to moisture. We only use wood from Indonesian plantations to make our teak products. These are treated in 3 steps with lacquer to obtain a weathered worn colour. The treatments / lacquer will gradually fade over time after continued exposure to sunlight and water. Splits, cracking and slight movement should be expected as timber is a natural product.

Care: Our outdoor teak dining tables come with a bottle of Golden Care Teak Shield. It can be purchased from your Artwood stockist for other teak products. Leave the furniture to weather for three months then clean the furniture with a damp cloth and apply the Golden Care Teak Shield with a soft cloth. Once dry the furniture may be used, this process should be repeated every three months.

Failure to care for your teak products may void our warranty.

Outdoor Wicker

Maintenance free furniture woven by hand in all weather wicker, (polyethylene), on a rustproof aluminium frame. Recommended for both indoor and outdoor use, however not in freezing temperatures. May crack after prolonged exposure to strong sunlight and salt.

Care: We recommend regular washing with water and a soft scrubbing brush to remove dirt, dust and salt build up.

Cushions - Outdoor

Outdoor cushions are produced with quick dry foam and 100% solution dyed acrylic fabric. Cushions should not be left out in humid or wet conditions for prolonged periods of time. If cushions are exposed to wet conditions they need to be dried thoroughly and over winter months we recommend storing cushions inside or under cover. Failure to dry thoroughly may result in mould or mildew.

Care: All covers are removable and washable in cold water; however dry cleaning is recommended. Replacement cushions or covers are available to purchase in the event of damage.

Concrete

Our concrete furniture is constructed entirely of natural materials, such as granite stone flour, cement, and water. The concrete is cast by hand, therefore some variation of thickness, colour and finish may occur. The products are then sealed with a finishing wax to provide protection from stains and moisture. The furniture should be treated with wax every 3 - 6 months depending on use and placement. We do not recommend leaving concrete furniture outside uncovered over the winter months as this may result in cracking and moisture damage.

Care: We recommend spot cleaning with a mild detergent mixed with water. We do not recommend abrasive citrus household cleaning products as these may strip the outer layer of protection. We recommend resealing the furniture with furniture wax every 3-6 months. In between waxing, the products can be polished with oil to refresh the appearance; everyday olive

oil is suitable. Apply a generous amount of oil to saturate the surface and polish in a circular motion until the concrete is uniform and no longer absorbs the oil.

We have two products available for purchase which will help to protect and extend the life of your concrete outdoor furniture, Golden Care Natural & Composite Stone Protector and Golden Care Natural & Composite Stone Cleaner.

IMPORTANT: Any concrete product with a lip (Tonga and Dakota Coffee Table / Side Table) needs to be kept under cover if being used outside.

Powder Coated Aluminium - Outdoor

Our powder coated aluminium ranges include Anson (frame) and Estepona. These products are constructed of aluminium then powder coated for protection. They require very little maintenance and can be cleaned with a damp cloth as required.

Johnston Imports cannot be held responsible for any damage caused during attempts to clean furniture. We highly recommend that professional cleaners should be consulted. Please contact your local store for warranty terms.